

CLIFF RICHARD JUST FABULOUS ROCK 'N' ROLL

BOOKING INFORMATION

When do tickets go on sale?

Tickets go on sale 10am Monday 14th November 2016. Some fans will get early access to booking via fan club channels and label promotions. Pre sales will run from 10am on Saturday 12th November 2016. Travel packages are available to purchase now from Newmarket Travel.

I don't want a travel package, how can I access the pre- sale?

Members of the official fan club channels will receive a code to access the tour pre- sale. Alternatively, you can obtain your unique code by pre ordering the new Cliff Richard album from the official Sony website.

What if I don't have a code?

If you do not have a pre- sale code, you will need to call back on the day of general sale at 10am. The pre- sale is available to members of the Cliff Richard fan club and people who pre order the new Cliff Richard album from the official Sony website.

What number do I call to get tickets?

The tour has a dedicated booking number, please call 08444 539 060.

How can I make a group booking?

Call the tour booking number on 08444 539 060. Please call this number and select option 1.

How do I book an accessible ticket?

Please call the Ticketmaster dedicated access line on 0800 988 4440, alternatively you can select option 2 on the tour booking number. There is wheelchair space and accessible seating available.

Why can't I book more tickets?

Initial purchases are limited to 6x tickets per household across the whole tour including 2x only for the front row across the tour. This is to give all fans a fair chance at the tickets and to alleviate fraudulent ticket buying behaviour.

I have a question about my booking how do I speak to Ticketmaster?

If you have already booked you ticket and need to speak with Ticketmaster about your booking, please call their dedicated customer services team on 0333 321 9999 rather than the tour number with is for bookings only.

CAR PARK INFORMATION

Ticket Type: Car Park

Ticket Price: £10.00 Per Vehicle + Booking Fee & Delivery, tickets will be £20 on the show day.

Catton Hall - Car Park Ticket Assigned: Car parking tickets are £10 when booked in advance, car park tickets will be £20 on the day of the show. There is dedicated parking for the concert. It is recommended that a car park ticket is purchased in advance due to the nature and location of the show.

‘PARKING RESTRICTIONS WILL BE IN PLACE AROUND THE PUBLIC ROADS SURROUNDING THE VENUE. IT IS ADVISED THAT CUSTOMERS ARRIVING BY CAR PRE-BOOK THEIR CAR PARKING TICKET. BLUE BADGE DISABLED HOLDERS REQUIRE A CAR PARKING TICKET. ON ARRIVAL PLEASE DISPLAY YOUR BLUE BADGE FOR DEDICATED DISABLED PARKING ADJACENT TO THE CLIFF RICHARD ARENA’

Off Sale Detail: Car park tickets will come off sale at the time tickets are posted to customers.

(Customer must have a ticket to park in the car park otherwise they will be charged to park)

DERBYSHIRE – CATTON HALL

- **Is this concert outdoors?**

Yes, this is a fully seated outdoor concert.

- **If it rains, will the concert still go ahead?**

Yes, the concert will go ahead in the rain so please come prepared. Concerts are only ever cancelled if the weather conditions make it dangerous.

- **Can I bring an umbrella?**

Umbrellas are not permitted.

- **Can I bring a camera?**

Domestic Cameras are permitted. However, ones with a detachable lens are not. No Flash photography is permitted either

- **Can I bring food and drink?**

Food and Drink are not permitted. However, people with special dietary requirements can be accommodated alongside a doctor's note. There will be a selection of hot and cold food stalls available to choose from inside the Venue grounds.

- **How do I get there?**

Estate Office, Catton Hall, Catton, Walton upon Trent, South Derbyshire DE12 8LN Leave the A38 at the Alrewas Junction and take the A513 towards TAMWORTH. Follow this road for 1 mile to the Railway Bridge. Turn left IMMEDIATELY after this Railway Bridge. Catton Hall is 1.5 miles along this road on the left, shortly after the Lodge House and 'South Derbyshire' sign.

- **Where is the nearest Car Park?**

There is carpark availability on site. To book tickets click on the link below

<http://www.ticketmaster.co.uk/event/1F005164B30AC205>

- **I have a blue badge, where can I park?**

There will be a designated area for blue badge holders within the car park with limited availability. We suggest arriving as early as possible to secure a space.

- **Public Transport**

Nearest Train Station Lichfield / Tamworth / Burton-on-Trent

- **Is the stage close to the entrance?**

The stage is no more than a 125 metre walk away.

- **What time do gates/doors open?**

5pm

- **Will there be a support act?**

Yes, there will be a support act. Entertainment should be expected to begin from 7pm, however please note that this is always subject to change.

- **What time should the show finish?**

The performance should finish no later than 10.30pm.

- **Is there a dedicated Wheelchair area?**

Yes. There will be a raised, accessible, platform suitable for wheelchair users. You can purchase tickets from www.ticketmaster.co.uk or call 0800 988 4440

(Please note that calls to 0844's cost 7ppm plus your phone company's access charge)

- **Is there suitable seating for people who require better access?**

Call Ticketmaster Accessible Line on 0800 988 4440

(Please note that calls to 0844's cost 7ppm plus your phone company's access charge)

- **Where will I collect my tickets from?**

There will be an on-site Box Office situated within the Venue grounds clearly signposted from the entrance to the Venue.

- **What time can I collect my tickets from?**

The Venue Box Office will be open from 10am.

(Please note that times are subject to change. Keep checking back for regular updates)

- **Can I purchase tickets on the day?**

If there is availability, yes, tickets can be purchased on the day of the performance.

- **Can I have a refund or exchange on my tickets?**

We regret that we cannot exchange, refund or transfer tickets unless the event in question has been cancelled or rescheduled. This is part of the purchase policy you agree to when purchasing tickets

- **If in the unfortunate circumstance the performance is cancelled, how do I obtain a refund?**

All necessary information will be displayed across all social media sites and the Cuffe and Taylor website detailing what steps to follow. Please allow 24-48 hours for this information.

- **Can I see a seating plan?**

